



Measuring for Quality

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Infantes y Crayones

CENTER MEASUREMENTS FOR QUALITY

MEASURING	PERFORMANCE			SATISFACTION
WHO/WHAT	SELF EVALUATION	OBSERVATION RECORD	Who Reports	SURVEY
CHILD		COR	TEACHER	
TEACHER	TSE	TOR	PRINCIPAL	TSS
PRINCIPAL	PSE*	PrOR*	External Observer	PrSS
PARENT				PaSS

TOR Teacher Observation Record
PROR Principal Observation Record
TSE Teacher Self Evaluation
PRSE Principal Self Evaluation

COR Child Observation Record
TSS Teacher Satisfaction Survey
PRSS Principal Satisfaction Survey
PASS Parent Satisfaction Survey

CENTER MEASUREMENTS FOR QUALITY

MEASURING	PERFORMANCE		
WHO/WHAT	SELF EVALUATION	OBSERVATION RECORD	Who Reports
		ASSESSMENT	
PROGRAM		PQA	External observer
LITERACY SKILLS	PASEOPLS	LSA	TEACHER, PRINCIPAL & PARENT
MATH SKILLS		MSA	TEACHER, PRINCIPAL & PARENT

PQA Program Quality Assessment

LSA Literacy Skills Assessment

MSA Math Skills Assessment

PASEOP Parent Self Evaluation on Opportunities to Promote

LS Literacy skills

CENTER MEASUREMENTS FOR QUALITY

MEASURING	PERFORMANCE		
WHO/WHAT	SELF EVALUATION	OBSERVATION RECORD	Who Reports
CHILD EVALUATION MEETING		CEME	PARENT & TEACHER
SCHOOL EVENT		SEE	PARENT & TEACHER
INCIDENT REPORT		IR	PARENT & TEACHER

CEM
E Child Evaluation Meeting
SEE School Event Evaluation
IR Incident report



COR-Child Observation record

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Advantages

- Gathering data over time (no routine alteration)
- Facilitates planning process
- Observation-based: helps to professionalize teachers
- Self-education about child development
- Can evaluate whole groups

Key Areas

PRESCHOOL

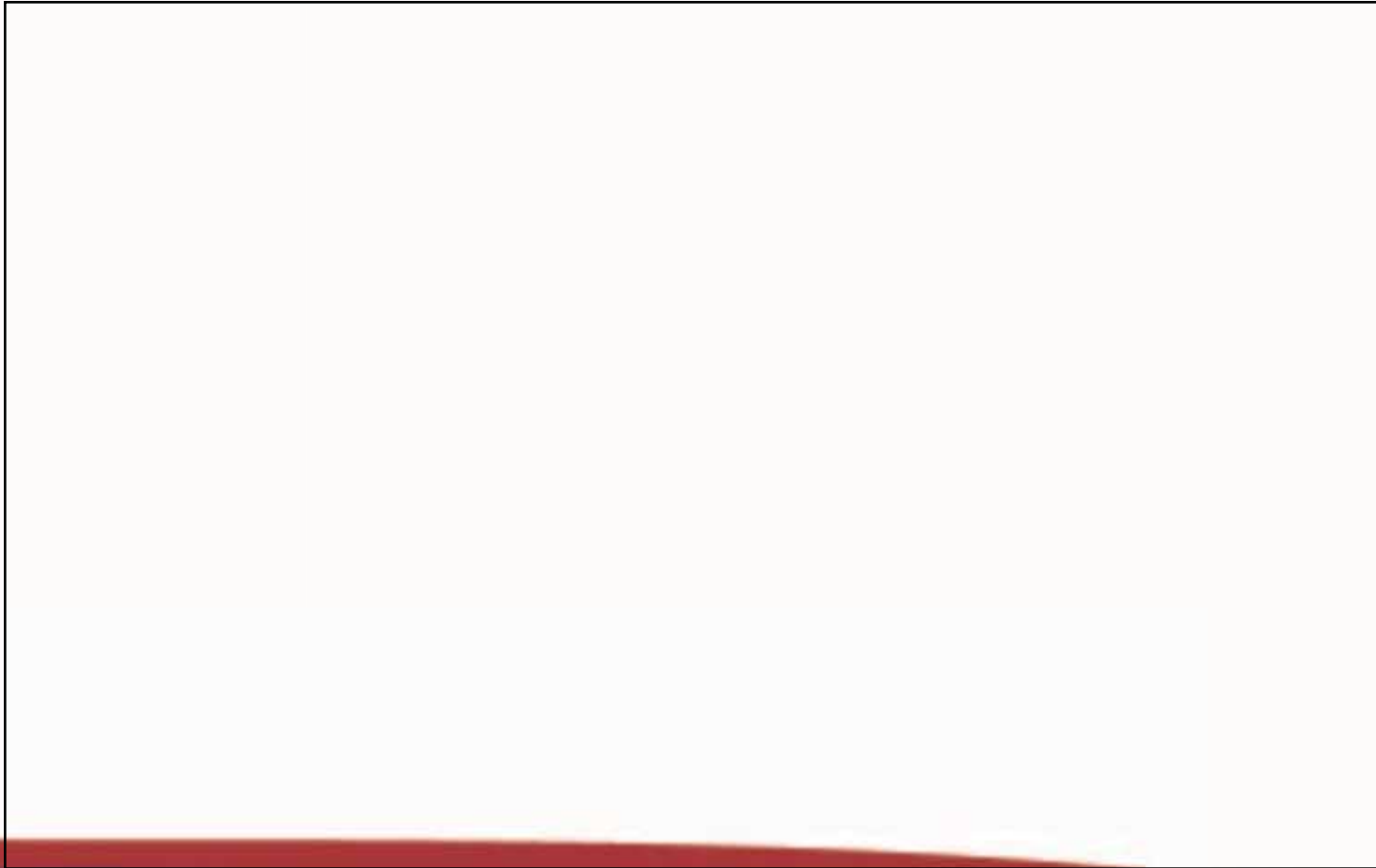
- Initiative
- Social Relations
- Creative Representation
- Movement & Music
- Language & Literacy
- Mathematics & Science

INFANT-TODDLER

- Sense of Self
- Social Relations
- Creative Representation
- Movement
- Communication & Language
- Exploration & Early Logic



PQA-Program Quality Assessment



Functions

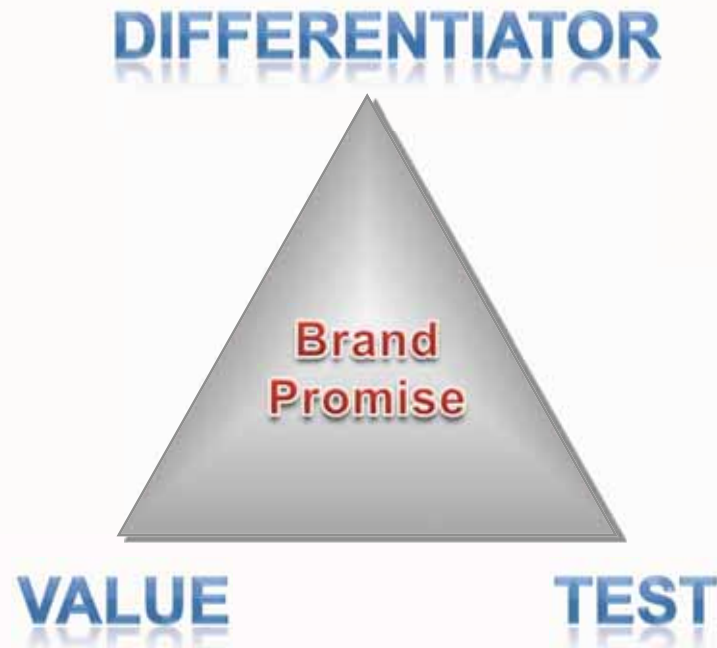
- Evaluates Quality
- Identifies Staff Training Needs

Key Areas

- 1. Learning environment 9 items
- 2. Daily Routine 12 "
- 3. Adult-child interaction 13 "
- 4. Curriculum Planning & Assessment 5 "
- 5. Parent Involvement 10 "
- 6. Staff Qualification & Staff development 7 "
- 7. Program management 7 "

What is the Promise?

Brand Promise: Is the most important measure for our clients and the differentiator from our competitors.



Best Practices

Southwest Airlines' 3LFs

Low Prices



LOTS OF FUN

MANY FLIGHTS

Best Practices - McDonalds

Fast



Consistent

Fun for kids

Brand Promise

